



## Transportation Community Board Agenda Region 2 Meeting agenda for call 2

Thursday February 18<sup>th</sup>, 2021  
10am

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Updates since our last meeting, Nov 19<sup>th</sup>, 2020

Improvements in call center performance and responsiveness

Location and access to self serve resources

Members requesting preferred providers

Can local advocacy groups or medical providers designate and dispatch the transportation type for their clients?

Some time ago, locations of acceptable trip destinations were removed from the Ecolane self serve app, making it more difficult for clients to book tips themselves without having to call in. Has that been fixed?

Next steps/questions or format change requests for our next meeting

Open Format discussion

## Next meeting date and time